

PART XIII — CORE TERMS (INDEX GLOSSARY)

BOS (Business Operating System)

The company's integrated operating framework that links strategy, scheduling, capital, production, reporting, and accountability into one repeatable execution system.

SOP (Standard Operating Procedure)

A documented step-by-step method for how a task must be performed to ensure consistency, safety, quality, and compliance.

KPI (Key Performance Indicator)

A measurable metric used to track whether performance is on target.

Examples include cycle time, cost per door, rework rate, and on-time milestone completion.